

## **Non-Examination Assessment Policy**

Centre name	The Roundhill Academy
Centre number	25327
Date policy reviewed	2 October 2024
Policy approved by	Julia Rann
Policy reviewed by	Natalie Teece
Date of next review	30 September 2025

#### Key staff involved in the policy

Role	Names
Head of Centre	Natalie Teece
SLT Member with responsibility for Exams	Julia Rann
SENDCO (or equivalent role)	Samantha Auger
Examinations Manager	Tania Taylor
Quality assurance lead/Lead internal verifier (or equivalent role)	James Longley

This policy is reviewed and updated annually to ensure that non-examination assessment at The Roundhill Academy are planned for and managed in accordance with current requirements and regulations.

References in this policy to NEA and ICC refer to the JCQ documents **Instructions for conducting nonexamination assessments** and **Instructions for conducting coursework**.

To be read in conjunction with:

- Access Arrangements Policy
- Conflict of Interest Policy (Exams)
- Internal Appeals Procedure (Access arrangements, special considerations and other admin issues)
- Internal Appeals Procedure (Internal Assessment Decisions)
- Internal Appeals Procedure (Review of Results and Appeals)
- Malpractice Policy (Exams and Assessments)
- Special Consideration Policy
- Subject based Risk Assessment

#### Introduction

Non-examination assessments measure subject-specific knowledge and skills that cannot be tested by timed written papers.

There are three assessment stages and rules which apply to each stage. These rules often vary across subjects. The stages are:

- task setting
- task taking
- task marking (NEA 1) The regulator's definition of an examination is very narrow. In effect, any
  type of assessment that is not 'externally set and taken by candidates at the same time under
  controlled conditions' is classified as non-examination assessment (NEA).

'NEA' therefore includes, but is not limited to, internal assessment. Externally marked and/or externally set practical examinations taken at different times across centres are classified as 'NEA'. (NEA, Foreword).

## Purpose of the policy

This policy confirms the JCQ requirement that The Roundhill Academy has in place for inspection that must be reviewed and updated annually, a written policy regarding the management of non-examination assessments including controlled assessments and coursework.

Awarding bodies require centres to have a non-examination assessment policy in place to:

- cover procedures for planning and managing non-examination assessments
- define staff roles and responsibilities with respect to non-examination assessments
- manage risks associated with non-examination assessments (NEA 1)

## Procedures for planning and managing non-examination assessment identifying staff roles and responsibilities

## 1. The basic principles

Head of centre role and responsibilities:

Returns a declaration (managed as part of. the National Centre Number Register annual update) to confirm awareness of, and that relevant centre staff are adhering to, the latest version of Instructions for conducting non-examination assessments and Instructions for conducting coursework, and confirms:

- all reasonable steps have been or will be taken to ensure that all candidates at the centre have had, or will have, the opportunity to undertake the (GCSE English Language) Spoken Language endorsement
- (where relevant to the centre) all reasonable steps have been or will be taken to ensure that all
  candidates at the centre have had, or will have, the opportunity to undertake the (A Level
  Sciences) prescribed practical activities
- Ensures the centre's policy is fit for purpose and covers all types of non-examination assessment

 Ensures the centre's internal appeals procedure clearly details the process to be followed by candidates (or their parents/carers) appealing against internal assessment decisions (centre assessed marks) and requesting a review of the centre's marking

Senior leader role and responsibilities:

- Ensure the correct conduct of non-examination assessment (including endorsements) which
  comply with the JCQ documents Instructions for conducting non-examination assessments,
  Instructions for conducting coursework and awarding body subject-specific instructions
- Ensure the centre-wide calendar records assessment schedules by the start of the academic year

QA lead/Lead internal verifier (or equivalent) role and responsibilities:

- Confirm with subject heads that appropriate awarding body forms and templates for nonexamination assessment (including endorsements) are used by teachers and candidates
- Ensure appropriate procedures are in place to internally standardise/verify the marks awarded by subject teachers in line with awarding body criteria
- Ensure appropriate centre-devised templates are provided to capture/record relevant information given to candidates by subject teachers
- Ensure appropriate centre-devised templates are provided to capture/record relevant information is received and understood by candidates
- Where not provided by the awarding body, ensure a centre-devised template is provided for candidates to keep a detailed record of their own research, planning, resources etc.

Subject lead role and responsibilities:

- Ensure subject teachers understand their role and responsibilities within the non-examination assessment process
- Ensure the JCQ documents Instructions for conducting non-examination assessments,
   Instructions for conducting coursework and relevant awarding body subject specific instructions are followed in relation to the conduct of non-examination assessment (including endorsements)
- Work with the QA lead/Lead internal verifier (or equivalent role) to ensure appropriate
  procedures are followed to internally standardise/verify the marks awarded by subject teachers
- Work with teaching staff to complete NEA risk assessment in line with this policy ensuring this document is shared with the relevant staff.

- Understand and comply with the general instructions as detailed in the JCQ documents Instructions for conducting non-examination assessments and Instructions for conducting coursework
- Where these may also be provided by the awarding body, understand and comply with the awarding body's specification for conducting non-examination assessments and coursework,

including any subject specific instructions, teachers' notes or additional information on the awarding body's website

- Mark internally assessed work to the criteria provided by the awarding body
- Ensure the exams officer is provided with relevant entry codes for subjects (whether the entry for the internally assessed component forms part of the overall entry code for the qualification or is made as a separate unit entry code) to the internal deadline for entries for the relevant exam series

Exams office/officer role and responsibilities:

- Signpost the annually updated JCQ documents **Instructions for conducting non-examination assessments** and **Instructions for conducting coursework** to relevant centre staff
- Carry out tasks where these may be applicable to the role in supporting the administration/ management of non-examination assessments and coursework

### 2. Task setting

Subject teacher role and responsibilities:

- Select tasks to be undertaken where a number of comparable tasks are provided by the awarding body or designs tasks where this is permitted by criteria set out within the subject specification
- Make candidates aware of the criteria used to assess their work

#### **Issuing of tasks**

- Determine when set tasks are issued by the awarding body
- Identify date(s) when tasks should be taken by candidates
- Access set tasks in sufficient time to allow planning, resourcing and teaching and ensures that materials are always stored securely

## 3. Task taking

#### Supervision

Subject teacher role and responsibilities:

- Check the awarding body's subject-specific requirements ensuring candidates take tasks under the required conditions and supervision arrangements
- Ensure there is sufficient supervision to enable the work of a candidate to be authenticated
- Ensure there is sufficient supervision to ensure the work a candidate submits is their own
- To ensure that where work may be completed outside of the centre without direct supervision, that the work produced is the candidate's own
- Where candidates may work in groups, keep a record of each candidate's contribution and it
  must be possible to attribute assessable outcomes to individual candidates
- Ensure candidates are aware of the current JCQ documents Information for candidates nonexamination assessments and Information for candidates Social media
- Ensure candidates understand and comply with the regulations in relevant JCQ Information for candidates documents

#### Ensure candidates:

- understand that information from all sources must be referenced
- receive guidance on setting out references
- are aware that they must not plagiarise other material

#### Advice and feedback

Subject teacher role and responsibilities:

- As relevant to the subject/component, advise candidates on relevant aspects before candidates begin working on a task
- Will not provide candidates with model answers or writing frames specific to the task
- When reviewing candidates' work, unless prohibited by the specification, provide oral and written advice at a general level to candidates
- Allow candidates to revise and re-draft work after advice has been given at a general level
- Record any assistance given beyond general advice and takes it into account in the marking or submits it to the external examiner
- Ensure when work has been assessed, candidates are not allowed to revise it

#### **Resources**

Subject teacher role and responsibilities:

 Refer to the awarding body's specification and/or associated documentation to determine if candidates have restricted/unrestricted access to resources when planning and researching their tasks

Refer to the JCQ document AI Use in Assessments: Protecting the Integrity of Qualifications (www.jcq.org.uk/exams-office/malpractice) as well as the awarding body's specification and/or associated documentation published by the awarding bodies and the regulator

- By referencing this document and the centre's malpractice policy, makes candidates aware of
  the appropriate and inappropriate use of AI, the risks of using AI, and the possible consequences
  of using AI inappropriately in a qualification assessment
- Ensure conditions for any formally supervised sessions are known and put in place
- Ensure appropriate arrangements are in place to keep the work to be assessed, and any
  preparatory work, secure between any formally supervised sessions, including work that is
  stored electronically
- Ensure conditions for any formally supervised sessions are understood and followed by candidates
- Ensure candidates understand that they are not allowed to introduce improved notes or new resources between formally supervised sessions
- Ensure that where appropriate to include references, candidates keep a detailed record of their own research, planning, resources, etc.

#### Word and time limits

Subject teacher role and responsibilities:

 Refer to the awarding body's specification to determine where word and time limits apply/are mandatory

#### Collaboration and group work

Subject teacher role and responsibilities:

- Unless stated otherwise in the awarding body's specification, and where appropriate, allow candidates to collaborate when carrying out research and preparatory work
- Ensure that it is possible to attribute assessable outcomes to individual candidates
- Ensure that where an assignment requires written work to be produced, each candidate writes up their own account of the assignment
- Assess the work of each candidate individually

#### **Authentication procedures**

Subject teacher role and responsibilities:

Where required by the awarding body's specification:

- ensure candidates sign a declaration confirming the work they submit for final assessment is their own unaided work
- sign the teacher declaration of authentication confirming the requirements have been met
- Keep signed candidate declarations on file until the deadline for requesting reviews of results has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later
- Provide signed candidate declarations where these may be requested by a JCQ Centre Inspector (Electronic signatures are acceptable)
- Where there may be doubt about the authenticity of the work of a candidate or if malpractice is suspected, follow the authentication procedures and malpractice information in the JCQ documents Instructions for conducting non-examination assessments and/or Instructions for conducting coursework and informs a member of the senior leadership team
- Understand that if, during the external moderation process, it is found that the work has not been properly authenticated, the awarding body will set the mark(s) awarded by the centre to zero

#### Presentation of work

Subject teacher role and responsibilities:

- Obtain informed consent at the beginning of the course from parents/carers if videos or photographs/images of candidates will be included as evidence of participation or contribution
- Instruct candidates to present work as detailed in the JCQ documents Instructions for conducting nonexamination assessments/coursework unless the awarding body's specification gives different subject specific instructions
- Instruct candidates to add their candidate number, centre number and the component code of the assessment as a header/footer on each page of their work
- Ensures if candidates' work is to be submitted electronically, that it meets the awarding body's specified requirements

#### **Keeping materials secure**

- When work is being undertaken by candidates under formal supervision, ensure work is securely stored between sessions (if more than one session)
- When work is submitted by candidates for final assessment, ensure work is securely stored
- Follow secure storage instructions as defined in the JCQ documents **Instructions for conducting nonexamination assessments/coursework**
- Take sensible precautions when work is taken home for marking
- Store internally assessed work, including the sample returned after awarding body moderation, securely until all possible post-results services have been exhausted

- If post-results services have not been requested, return internally assessed work to candidates (if requested by a candidate) after the deadline for requesting a review of results for the relevant series
- If post-results services have been requested, return internally assessed work to candidates (if requested by a candidate) once the review of results and any subsequent appeal has been completed
- Remind candidates of the need to keep their own work secure at all times and not share completed or partially completed work on-line, on social media or through any other means (Remind candidates of the contents of the JCQ document Information for candidates - social media)
- Where work is stored electronically, liaise with IT to ensure the protection and back-up of candidates' work and that appropriate arrangements are in place to restrict access to it between sessions
- Understands that during the period from the submission of work for formal assessment until the
  deadline for requesting a review of results, copies of work may be used for other purposes,
  provided that the originals are stored securely as required

#### IT role and responsibilities:

- Ensure appropriate arrangements are in place to restrict access between sessions to candidates' work where work is stored electronically
- Restrict access to this material and utilises appropriate security safeguards such as firewall protection and virus scanning software
- Employ an effective back-up strategy so that an up to date archive of candidates' evidence is maintained
- Consider encrypting any sensitive digital media to ensure the security of the data stored within it and refers to awarding body guidance to ensure that the method of encryption is suitable

## 4. Task marking - externally assessed components

#### Conduct of externally assessed work

Subject teacher role and responsibilities:

- Liaise with the exams officer regarding the arrangements for any externally assessed components of a specification which must be conducted within a window of dates specified by the awarding body and where applicable, according to the JCQ document Instructions for conducting examinations
- Liaise with the Visiting Examiner where this may be applicable to any externally assessed component

Exams office/officer role and responsibilities:

- Arrange timetabling, rooming and invigilation where and if this is applicable to any externally assessed non-examination component of a specification
- Conduct the externally assessed component within the window specified by the awarding body and where applicable, according to JCQ document **Instructions for conducting examinations**

#### **Submission of work**

Subject teacher role and responsibilities:

Pay close attention to the completion of the attendance register, if applicable

Exams office/officer role and responsibilities:

- Provide the attendance register to the subject teacher where applicable
- Ensure the awarding body's attendance register for any externally assessed component is completed correctly
- Where candidates' work must be despatched to an awarding body's examiner or uploaded electronically, ensures this is completed by the date specified by the awarding body
- Keep a copy of the attendance register until after the deadline for reviews of results for the exam series
- Package the work as required by the awarding body and attaches the examiner address label
- Ensure that the package in which the work is despatched is robust and securely fastened
- Despatch the work to the awarding body's instructions by the required deadline

## 5. Task marking - internally assessed components

#### Marking and annotation

Head of centre role and responsibilities:

- Makes every effort to avoid situations where a candidate is assessed by a person who has a close
  personal relationship with the candidate, for example, members of their family (which includes
  step-family, foster family and similar close relationships) or close friends and their immediate
  family (e.g son/daughter)
- Where this cannot be avoided, ensures the possible conflict of interest is declared to the relevant awarding body and the marked work is submitted for moderation whether or not it is part of the moderation sample

Subject lead role and responsibilities:

 Set timescales for teachers to inform candidates of their centre-assessed marks that will allow sufficient time for a candidate to appeal an internal assessment decision/request a review of the centre's marking prior to the marks being submitted to the awarding body external deadline

Subject teacher role and responsibilities:

- Attend/access awarding body training/updates as required to ensure familiarity with the mark scheme/marking process
- Mark candidates' work in accordance with the marking criteria provided by the awarding body (Does not use artificial intelligence as the sole means of marking candidates' work)
- Annotate candidates' work as required to facilitate internal standardisation of marking and enable external moderation to check that marking is in line with the assessment criteria
- Inform candidates of their marks which could be subject to change by the awarding body moderation process
- Ensure candidates are informed of the timescale set by the subject lead or as indicated in the
  centre's internal appeals procedure to enable an internal appeal/request for a review of marking
  to be submitted by a candidate and the outcome known before final marks are submitted to the
  awarding body

#### Internal standardisation

QA lead/Lead internal verifier (or equivalent) role and responsibilities:

- Ensure that internal standardisation of marks across assessors and teaching groups takes place as required and to sequence
- Support staff not familiar with the mark scheme (e.g. ECTs, supply staff etc.)

Ensure accurate internal standardisation - for example by:

- obtaining reference materials at an early stage in the course
- holding a preliminary trial marking session prior to marking

- carrying out further trial marking at appropriate points during the marking period
- after most marking has been completed, holds a further meeting to make final adjustments
- making final adjustments to marks prior to submission retaining work and evidence of standardisation
- retain evidence that internal standardisation has been carried out

Subject teacher role and responsibilities:

- Indicate on work (or cover sheet) the date of marking
- Mark to common standards
- Keep candidates work secure until after the closing date for review of results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later

#### Submission of marks and work for moderation

Subject teacher role and responsibilities:

- Input and submit marks online, via the awarding body secure extranet site, keeping a record of the marks awarded, to the external deadline/Provides marks to the exams officer to the internal deadline
- Where responsible for marks input, ensure checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors
- Submit the requested samples of candidates' work to the awarding body moderator by the external deadline, keeping a record of the work submitted/Provides the moderation sample to the exams officer to the internal deadline
- Ensure that where a candidate's work has been facilitated by a scribe or practical assistant, the
  relevant completed cover sheet is securely attached to the front of the work and sent to the
  moderator in addition to the sample requested
- Ensure the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- Submit any supporting documentation required by the awarding body/Provide the exams officer with any supporting documentation required by the awarding body

Exams office/officer role and responsibilities:

- Input and submit marks online, via the awarding body secure extranet site, keeping a record of
  the marks submitted, to the external deadline/confirm with subject teachers that marks have
  been submitted to the awarding body deadline
- Where responsible for marks input, ensure checks are made that marks for any additional candidates are submitted and ensure mark input is checked before submission to avoid transcription errors

 Submits the requested samples of candidates' work to the moderator by the awarding body deadline, keeping a record of the work submitted/Confirms with subject teacher that the moderation sample has been submitted to the awarding body deadline

Ensure that for postal moderation:

- work is dispatched in packaging provided by the awarding body
- moderator label(s) provided by the awarding body are affixed to the packaging
- proof of dispatch is obtained and kept on file until the successful issue of final results
- through the subject teacher, ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required
- through the subject teacher, submit any supporting documentation required by the awarding body

#### Storage and retention of work after submission of marks

Subject teacher role and responsibilities:

- keep a record of names and candidate numbers for candidates whose work was included in the moderation sample
- retain all marked candidates' work (including any sample returned after moderation) under secure conditions until after the deadline for Post Results Services
- in liaison with IT, take steps to protect any work stored electronically from corruption and has a back-up procedure in place
- if retention is a problem because of the nature of the work, retain some form of evidence such as photos, audio or media recordings
- candidates will have opportunities to collect this work up to and including the certificate presentation date, after which the work will be destroyed

Exams office/officer role and responsibilities:

• Ensure any sample returned after moderation is logged and returned to the subject teacher for secure storage and required retention

#### **External moderation - the process**

- ensure that awarding body or its moderator receive the correct samples of candidates' work
- where relevant, liaise with the awarding body/moderator where the moderator visits the centre to mark the sample of work

 comply with any request from the moderator for remaining work or further evidence of the centre's marking

#### **External moderation - feedback**

Subject lead role and responsibilities:

- check the final moderated marks when issued to the centre when the results are published
- check any moderator reports and ensure that any remedial action, if necessary, is undertaken before the next exam series

Exams office/officer role and responsibilities:

- Access or signpost any moderator reports to relevant staff
- Takes remedial action, if necessary, where feedback may relate to centre administration

## 6. Access arrangements and reasonable adjustments

Subject teacher role and responsibilities:

 Work with the SENDCO (or equivalent role) to ensure any access arrangements for eligible candidates are applied to assessments

SENDCO (or equivalent) role and responsibilities:

- follow the regulations and guidance in the JCQ document Access Arrangements and Reasonable Adjustments in relation to non-examination assessment
- where arrangements do not undermine the integrity of the qualification and is the candidate's normal way of working, ensure access arrangements are in place and awarding body approval, where required, has been obtained prior to assessments taking place
- make subject teachers aware of any access arrangements for eligible candidates which need to be applied to assessments
- work with subject teachers to ensure requirements for access arrangement candidates requiring the support of a facilitator in assessments are met
- ensure that staff acting as an access arrangement facilitator are fully trained in their role

## 7. Special consideration and loss of work

- understand that a candidate may be eligible for special consideration in assessments in certain situations where a candidate is absent and/or produces a reduced quantity of work
- liaise with the exams officer when special consideration may need to be applied for a candidate taking assessments
- liaise with the exams officer to report loss of work to the awarding body

Exams office/officer role and responsibilities:

Refer to/directs relevant staff to the JCQ document A guide to the special consideration process:

- Where a candidate is eligible, submits an application for special consideration via the awarding body's secure extranet site to the prescribed timescale
- Where application for special consideration via the awarding body's secure extranet site is not applicable, submits the required form to the awarding body to the prescribed timescale
- Keeps required evidence on file to support the application
- Refer to/directs relevant staff where applicable to Form 15 JCQ/LCW (lost work) and where applicable submits to the relevant awarding body

## 8. Malpractice

Head of centre role and responsibilities:

- understand the responsibility to immediately report to the relevant awarding body any alleged, suspected or actual incidents of malpractice involving candidates or centre staff
- ensures any irregularity identified by the centre before the candidate has signed the
  authentication statement (where required) are dealt with under its own internal procedures,
  with no requirement to report the irregularity to the awarding body (The only exception being
  where the awarding body's confidential assessment materials has been breached, the breach
  must be report to the awarding body)
- is familiar with the JCQ document Suspected Malpractice: Policies and Procedures
- ensure that those members of teaching staff involved in the direct supervision of candidates
  producing non-examination assessments or coursework are aware of the potential for
  malpractice and ensure that teaching staff are reminded that failure to report allegations of
  malpractice or suspected malpractice constitutes malpractice in itself

- is aware of the JCQ Notice to Centre Sharing NEA material and candidates' work
- ensure candidates understand what constitutes malpractice in non-examination assessments/coursework
- ensure candidates understand the JCQ documents Information for candidates nonexamination assessments/coursework assessments
- ensure candidates understand the JCQ document Information for candidates social media
- escalate and report any alleged, suspected or actual incidents of malpractice involving candidates to the head of centre

Exams office/officer role and responsibilities:

- signpost the JCQ document Suspected Malpractice: Policies and Procedures to the head of centre
- signpost to relevant staff the JCQ Notice to Centres Sharing NEA material and candidates'
   work
- signpost candidates to the relevant JCQ information for candidates documents
- where required, support the head of centre in investigating and reporting incidents of alleged, suspected or actual malpractice

#### 9. Post-results services

Head of centre role and responsibilities:

- is familiar with the JCQ document Post-Results Services
- ensure the centre's internal appeals procedure clearly details the process to be followed by candidates (or their parents/carers) appealing against a centre decision not to support an application for a review of results or an appeal

Subject lead role and responsibilities:

• provide relevant support to subject teachers making decisions about reviews of results

Subject teacher role and responsibilities:

- provide advice and guidance to candidates on their results and the post-results services available
- provide the exams officer with the original sample or relevant sample of candidates' work that may be required for a review of moderation to the internal deadline

Exams office/officer role and responsibilities:

- is aware of the individual post-results services available for externally assessed and internally assessed components as detailed in the JCQ document **Post-Results Services** (Information and guidance to centres...)
- provide/signpost relevant centre staff and candidates to post-results services information
- ensure any requests for post-results services that are available to centre-assessed work are submitted online via the awarding body secure extranet site to deadline

#### **10.Endorsements**

Spoken Language Endorsement for GCSE English Language specifications (designed for use in England)

Head of centre role and responsibilities:

signs the awarding body centre declaration

QA lead/Lead internal verifier (or equivalent) role and responsibilities:

• Ensure the appropriate arrangements are in place for internal standardisation of assessments

Subject lead role and responsibilities:

- confirm understanding of the Spoken Language Endorsement for GCSE English Language specifications and ensures any relevant JCQ/awarding body instructions are followed
- ensure the required task setting and task taking instructions are followed by subject teachers
- ensure subject teachers assess candidates, either live or from recordings, using the common assessment criteria
- ensure for monitoring purposes, audio-visual recordings of the presentations of a sample of candidates are provided

Subject teacher role and responsibilities:

- ensure all the requirements in relation to the endorsement are known and understood
- follow the required task setting and task taking instructions
- assess candidates, either live or from recordings, using the common assessment criteria
- provide audio-visual recordings of the presentations of a sample of candidates for monitoring purposes
- follow the awarding body's instructions for the submission of grades (Pass, Merit,
   Distinction or Not Classified) and the storage and submission of recordings

Exams office/officer role and responsibilities:

• Follow the awarding body's instructions for the submission of grades and recordings

#### 11.Private candidates

The Roundhill Academy does not accept private candidates. Ex-students who are permitted to resit GCSE English language will have their speaking endorsement carried forward from the previous session.

# Management of issues and potential risks associated with non-examination assessment

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Centre staff malpractice	Records confirm that relevant centre staff are familiar with and follow the current JCQ publication Instructions for conducting non-examination assessments and the JCQ document Notice to Centres - Sharing NEA material and candidates' work.	
Candidate malpractice	Records confirm that candidates are informed and understand they must not: submit work which is not their own / make available their work to other candidates through any medium / allow other candidates to have access to their own independently sourced material / assist other candidates to produce work / use books, the internet, Al or other sources without acknowledgement or attribution / submit work that has been word processed by a third party without acknowledgement / include inappropriate, offensive or obscene material.  Records confirm that candidates have been made aware of the JCQ documents Information for candidates - nonexamination assessments/coursework and Information for candidates - social media - and understand they must not post their work on social media	
Task setting		
Awarding body set task: IT failure/corruption of task details where set task details accessed from the awarding body online	Awarding body key date for accessing/downloading set task noted prior to start of course  IT systems checked prior to key date  Alternative IT system used to gain access  Awarding body contacted to request direct email of	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Centre set task: Subject teacher fails to meet the assessment criteria as detailed in the specification	Ensures that subject teachers access awarding body training information, practice materials etc.  Records confirmation that subject teachers	
detailed in the specification	understand the task setting arrangements as defined in the awarding body's specification	
	Samples assessment criteria in the centre set task	
Candidates do not understand the marking criteria and what they need to do to gain credit	A simplified version of the awarding body's marking criteria described in the specification that is not specific to the work of an individual candidate or group of candidates is produced for candidates	
	Records confirm all candidates understand the marking criteria	
	Candidates confirm/record they understand the marking criteria	
Subject teacher long term absence during the task setting stage	See centre's <b>contingency plan</b> (Teaching staff extended absence)	Not Applicable
Issuing of tasks		
Awarding body set task not issued to candidates on time	Awarding body key date for accessing set task as detailed in the specification noted prior to start of course	
	Course information issued to candidates contains details when set task will be issued and needs to be completed by	
	Set task accessed well in advance to allow time for planning, resourcing and teaching	
The wrong task is given to candidates	Ensures course planning and information taken from the awarding body's specification confirms the correct task will be issued to candidates	
	Awarding body guidance sought where this issue remains unresolved	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Subject teacher long term absence during the issuing of tasks stage	See centre's <b>examination contingency plan</b> (Teaching staff extended absence)	Not Applicable
A candidate (or parent/carer) expresses concern about	Ensures the candidate's presentation does not form part of the sample which will be recorded	
safeguarding, confidentiality or faith in undertaking a task such as a presentation that may be recorded	Contacts the awarding body at the earliest opportunity where unable to record the required number of candidates for the monitoring sample	

## Supervision

Planned assessments clash with other centre or candidate activities	Assessment plan identified for the start of the course Assessment dates/periods included in centre wide calendar	
Rooms or facilities inadequate for candidates to take tasks under appropriate supervision	Timetabling organised to allocate appropriate rooms and IT facilities for the start of the course  Staggered sessions arranged where IT facilities insufficient for number of candidates  Whole cohort to undertake written task in large exam venue at the same time (exam conditions do not apply	
Insufficient supervision of candidates to enable work to be authenticated	Confirm subject teachers are aware of and follow the current JCQ document Instructions for conducting non-examination assessments and any other specific instructions detailed in the awarding body's specification in relation to the supervision of candidates  Confirm subject teachers understand their role and responsibilities as detailed in the centre's non-examination assessment policy	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
A candidate is suspected of malpractice prior to submitting their work for assessment	Instructions and processes in the current JCQ publication Instructions for conducting non-examination assessments (9. Malpractice) / Instructions for conducting coursework (6. Malpractiice in coursework) are followed	
	An internal investigation and where appropriate internal disciplinary procedures are followed	
Access arrangements were not put in place for an assessment where a candidate is approved for arrangements	Relevant staff are signposted to the JCQ document <b>A guide to the special consideration process</b> (section 2), to determine the process to be followed to apply for special consideration for the candidate	
Advice and feedback		
Candidate claims appropriate advice and feedback not given by subject teacher prior to starting on their work	Ensures a centre-wide process is in place for subject teachers to record all information provided to candidates before work begins as part of the centre's quality assurance procedures  Regular monitoring of subject teacher completed records and sign-off to confirm monitoring activity  Full records kept detailing all information and advice given to candidates prior to starting on their work as appropriate to the subject and component  Candidate confirms/records advice and feedback given prior to starting on their work	
Candidate claims no advice and feedback given by subject teacher during the task-taking stage	Ensures a centre-wide process is in place for subject teachers to record all advice and feedback provided to candidates during the task-taking stage as part of the centre's quality assurance procedure  Regular monitoring of subject teacher completed records and sign-off to confirm monitoring activity  Full records kept detailing all advice and feedback given to candidates during the task-taking stage as appropriate to the subject and component  Candidate confirms/records advice and feedback given during the task-taking stage	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
A third-party claims that assistance was given to candidates by the subject teacher over and above	An investigation is conducted; candidates and subject teacher are interviewed and statements recorded where relevant	
that allowed in the regulations and specification	Records as detailed above are provided to confirm all assistance given	
	Where appropriate, a suspected malpractice report is submitted to the awarding body	
Candidate does not reference information from published source	Candidate is advised at a general level to reference information before work is submitted for formal assessment	
	Candidate is again referred to the JCQ documents Information for candidates: non-examination assessments/coursework assessments	
	Candidate's detailed record of his/her own research, planning, resources etc. is regularly checked to ensure continued completion	
Candidate does not set out references as required	Candidate is advised at a general level to review and re-draft the set out of references before work is submitted for formal assessment	
	Candidate is again referred to the JCQ document Information for candidates: non-examination assessments/coursework assessments	
	Candidate's detailed record of his/her own research, planning, resources etc. is regularly checked to ensure continued completion	
Candidate joins the course late after formally supervised task taking has started	A separate supervised session(s) is arranged for the candidate to catch up	
Candidate moves to another centre during the course	Awarding body guidance is sought to determine what can be done depending on the stage at which the move takes place	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
An excluded pupil wants to complete his/her nonexamination assessment(s)	The awarding body specification is checked to determine if the specification is available to a candidate outside mainstream education  If so, arrangements for supervision, authentication	
	and marking are made separately for the candidate	
Resources		
A candidate augments notes and resources between formally	Preparatory notes and the work to be assessed are collected in and kept secure between formally supervised sessions	
supervised sessions	Where memory sticks are used by candidates, these are collected in and kept secure between formally supervised sessions	
	Where work is stored on the centre's network, access for candidates is restricted between formally supervised sessions	
A candidate fails to acknowledge sources on work that is submitted for assessment	Candidate's detailed record of his/her own research, planning, resources etc. is checked to confirm all the sources used, including books, websites and audio/visual resources	
	Awarding body guidance is sought on whether the work of the candidate should be marked where candidate's detailed records acknowledges sources appropriately	
	Where confirmation is unavailable from candidate's records, awarding body guidance is sought and/or a mark of zero is submitted to the awarding body for the candidate	
Word and time limits		
A candidate is penalised by the awarding body for exceeding word or time limits	Records confirm the awarding body specification has been checked to determine if word or time limits are mandatory	
	Where limits are for guidance only, candidates are discouraged from exceeding them	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
	Candidates confirm/record any information provided to them on word or time limits is known and understood	
Collaboration and group v	vork	
Candidates have worked in groups where the awarding body specification states this is not permitted	Records confirm the awarding body specification has been checked to determine if group work is permitted  Awarding body guidance sought where this issue remains unresolved	
Authentication procedures		
A teacher has doubts about the authenticity of the work submitted by a candidate for internal assessment Candidate plagiarises other material	Records confirm subject staff have been made aware of the JCQ document Notice to Centres - Sharing NEA material and candidates  Records confirm that candidates have been issued with the current JCQ document Information for candidates: nonexamination assessments/coursework assessments  Candidates confirm/record that they understand what they need to do to comply with the regulations for nonexamination assessments as outlined in the JCQ document Information for candidates: non-examination assessments	
	The candidate's work is not accepted for assessment  A mark of zero is recorded and submitted to the awarding body	
Candidate does not sign their authentication statement/declaration	Records confirm that candidates have been issued with the current JCQ document Information for candidates: nonexamination assessments/coursework assessments	
	Candidates confirm/record they understand what they need to do to comply with the regulations as outlined in the JCQ document Information for candidates: nonexamination assessments/coursework assessments	
	Declaration is checked for signature before accepting the work of a candidate for formal assessment	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
Subject teacher not available to sign authentication forms	Ensures a centre-wide process is in place for subject teachers to sign authentication forms at the point of marking candidates work as part of the centre's quality assurance procedures	
Presentation of work		
Candidate does not fully complete the awarding body's cover sheet that is attached to their worked submitted for formal assessment	Cover sheet is checked to ensure it is fully completed before accepting the work of a candidate for formal assessment	
Keeping materials secure		
Candidates work between formal supervised sessions is not securely stored	Records confirm subject teachers are aware of and follow current JCQ document Instructions for conducting nonexamination assessments	
	Regular monitoring/internal audit ensures subject teacher use of appropriate secure storage	
Adequate secure storage not available to subject teacher	Records confirm adequate/sufficient secure storage is available to subject teacher prior to the start of the course	
	Alternative secure storage sourced where required	
Candidates work produced electronically is not securely stored	Records confirm subject teachers are aware of and follow current JCQ publication Instructions for conducting nonexamination assessments	
	Internal processes and regular monitoring/internal audit by IT Manager ensures access to this material is restricted; appropriate security safeguards are in place; an effective back-up strategy is employed so that an up to date archive of candidates' evidence is maintained; any sensitive digital media is encrypted (according to awarding body guidance to ensure that the method of encryption is suitable) to ensure the security of the data stored within it	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by	
Task marking – externally	Task marking – externally assessed components		
A candidate is absent on the day of the examiner visit for an acceptable reason	Awarding body guidance is sought to determine if alternative assessment arrangements can be made for the candidate  If not, eligibility for special consideration is explored and a request submitted to the awarding body where appropriate		
A candidate is absent on the day of the examiner visit for an unacceptable reason	The candidate is marked absent on the attendance register		
Task marking – internally as	sessed components		
A candidate submits little or no work	Where a candidate submits no work, the candidate is recorded as absent when marks are submitted to the awarding body  Where a candidate submits little work, the work produced is assessed against the assessment criteria and a mark allocated appropriately; where the work does not meet any of the assessment criteria a mark of zero is submitted to the awarding body		
A candidate is unable to finish their work for unforeseen reason	Relevant staff are signposted to the JCQ document A guide to the special consideration process (5), to determine eligibility and the process to be followed for shortfall in work		

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
The work of a candidate is lost or damaged	Relevant staff are signposted to the JCQ documents Instructions for conducting non-examination assessments (8) / Instructions for conducting coursework (16), to determine eligibility and the process to be followed for lost or damaged work	
Candidate malpractice is discovered	Instructions and processes in the current JCQ documents Instructions for conducting non-examination assessments (9. Malpractice) / Instructions for conducting coursework (6. Malpractice in coursework) are followed  Investigation and reporting procedures in the current JCQ document Suspected Malpractice: Policies and Procedures are followed  Appropriate internal disciplinary procedures are also followed	
A teacher assesses the work of a candidate with whom they have a close personal relationship e.g. members of their family (which includes stepfamily, foster family and similar close relationships) or close friends and their immediate family (e.g. son/daughter)	A possible conflict of interest is declared by informing the awarding body before the published deadline for entries for each examination series  Marked work of said candidate is submitted for moderation whether part of the sample requested or not	
An extension to the deadline for submission of marks is required for a legitimate reason	Awarding body is contacted to determine if an extension can be granted  Relevant staff are signposted to the JCQ document A guide to the special consideration process (5), to determine eligibility and the process to be followed for an extension	
After submission of marks, it is discovered that the wrong task was given to candidates	Awarding body is contacted for guidance  Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 2), to determine eligibility and the process to be followed to apply for special consideration for candidates	

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
A candidate wishes to appeal/request a review of the marks awarded for their work by their teacher	Candidates are informed of the marks they have been awarded for their work prior to the marks being submitted to the awarding body	
	Records confirm candidates have been informed of their marks	
	Candidates are informed that these marks are subject to change through the awarding body's moderation process	
	Candidates are informed of their marks to the timescale identified in the centre's internal appeals procedure and prior to the internal deadline set by the exams officer for the submission of marks	
	Through the candidate exam handbook, candidates are made aware of the centre's internal appeals procedure and timescale for submitting an appeal/request for a review of the centre's marking prior to the submission of marks to the awarding body	
Deadline for submitting work for formal assessment not met by candidate	Records confirm deadlines given and understood by candidates at the start of the course	
	Candidates confirm/record deadlines known and understood	
	Depending on the circumstances, awarding body guidance sought to determine if the work can be accepted late for marking providing the awarding body's deadline for submitting marks can be met	
	Decision made (depending on the circumstances) if the work will be accepted late for marking or a mark of zero submitted to the awarding body for the candidate	
Deadline for submitting marks and samples of candidates work ignored by subject teacher	Internal/external deadlines are published at the start of each academic year	
	Reminders are issued through senior leaders/subject heads as deadlines approach	
	Records confirm deadlines known and understood by subject teachers	
	Where appropriate, internal disciplinary procedures are followed	
Subject teacher long term absence during the marking period	See centre's <b>contingency plan</b> (Teaching staff extended absence)	